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Genesys Security Deployment Guide

Secure Real-Time Transport Protocol (SRTP)

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Secure Real-Time Transport Protocol (SRTP) is supported by Genesys SIP Solutions. Genesys recommends that SIP Connections to negotiate SRTP connections be protected by TLS. SRTP negotiation is done using SDES methodology in SDP attachments to SIP messaging. See product documentation for specific details.

Supporting Components

- Genesys Video Gateway 9.0 and later (DTLS-SRTP on WebRTC (Web) interface)
- SIP Endpoint SDK, including Workspace Desktop Edition SIP Endpoint
- Voice Platform Media Control Platform