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Genesys Events and Models Reference

External Routing Messages

External Routing Messages

This message is used as a response to a request for an inter-switch transfer.

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AccessNumResp

This message is sent by the IVR Server to the IVR to indicate the result of a previous AccessNumGet/ AccessNumCancel. The Action parameter indicates to which type of request this message is in response. The access number is only present for a successful AccessNumGet.

AccessNumResp Message

Message	Parameter		Optional/Required
Name	Value		
AccessNumResp	Action	Get Cancel	Required
	Result	Success Failure	Required
	AccessNum		Optional