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Genesys Events and Models Reference

IVR Protocol Messages

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IVR Protocol Messages

Contents

- [1 IVR Protocol Messages](#)

This section presents detailed explanations of the messages and parameters used by the Genesys IVR XML protocol. The messages in this section are those sent by the IVR Server to the IVR.

This section contains the following subsections:

- [General Messages](#)
- [Routing Messages](#)
- [Call Treatment Messages](#)
- [External Routing Messages](#)
- [Transfer/Conferencing Messages](#)
- [Call Information Messages](#)
- [Statistics Messages](#)
- [User Data Messages](#)
- [Outbound Messages](#)