

## **GENESYS**

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## Genesys Events and Models Reference

**TEvent Structure** 

## **TEvent Structure**

This section describes the syntax of the TEvent structure. For information on types of attributes and possible values, see a full description of this structure in your API reference.

## **Important**

Although listed here, certain components of the TEvent structure are reserved for internal use only.

```
typedef struct TEvent tag {
        enum TMessageType
                                                    Event;
        TServer
                                                 Server;
        int
                                                     ReferenceID:
        char
                                                       *HomeLocation;
        char
                                                       *CustomerID;
        TConnectionID
                                                       ConnID;
        TConnectionID
                                                        PreviousConnID;
        TCallID
                                                 CallID:
                                                      NodeID;
        TCallID
                                                 NetworkCallID;
                                                      NetworkNodeID;
        int
        TCallHistoryInfo
                                                   CallHistory;
        TCallType
                                                    CallType;
        TCallState
                                                    CallState:
        TAgentID
                                                   AgentID;
        TAgentWorkMode
                                                         WorkMode:
                                                       ErrorCode;
        long
                                                       *ErrorMessage;
        char
                                                       FileHandle;
        TFile
        char
                                                       *CollectedDigits;
                                                       LastCollectedDigit;
        char
        TDirectoryNumber
                                                  ThisDN;
        TDirectoryNumber
                                                  ThisQueue;
        unsianed ĺona
                                                        ThisTrunk:
        TDNRole
                                                 ThisDNRole;
        TDirectoryNumber
                                                  OtherDN;
        TDirectoryNumber
                                                  OtherQueue;
        unsigned long
                                                        OtherTrunk:
        TDNRole
                                                 OtherDNRole;
        TDirectoryNumber
                                                  ThirdPartyDN;
        TDirectoryNumber
                                                  ThirdPartyQueue;
        unsigned long
                                                        ThirdPartyTrunk;
        TDNRole
                                                 ThirdPartyDNRole;
        TDirectoryNumber
                                                  DNIS;
                                                  ANI;
        TDirectoryNumber
                                                  InfoType;
        TAddressInfoType
        TAddressInfoStatus
                                                    InfoStatus;
        TTreatmentType
                                                         TreatmentType;
        TRouteType
                                                     RouteType;
        char
                                                       *ServerVersion;
        TServerRole
                                                      ServerRole;
        TMask
                                                        Capabilities;
        TKVList
                                                 *UserData;
```

```
TKVList
                                                          *Reasons;
                                                          *Extensions;
         TKVList
         TTimeStamp
                                                              Time;
                                                                *RawData;
         void
         TDirectoryNumber
                                                           AccessNumber;
         TXRouteType
TReferenceID
                                                               XRouteType;
XReferenceID;
         TKVList
                                                          *TreatmentParameters;
                                                                *Place;
         char
                                                               Timeout;
         int
         TMediaType
TLocationInfoType
                                                             MediaType;
LocationInfo;
         TMonitorNextCallType
                                                                MonitorNextCallType;
         TPrivateMsgType PrivateEven*
/* Application data (set by TSetApplicationData) */
                                                          PrivateEvent;
         void *ApplicationData;
} TEvent;
```