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Genesys Interoperability Guide

Reporting Templates and Stat Server

Reporting Templates and Stat Server

This page describes the interoperability of Genesys 7.x and 8.x Reporting Templates with 7.x and 8.x Stat Server.

| Symbol/Term | Definition |
|-----------------------|--|
| all | All reporting templates for the specified reporting template version are compatible with the specified Stat Server version. |
| none | No reporting templates for the specified reporting template version are compatible with the specified Stat Server version. |
| "specified templates" | The specified reporting templates for the specified reporting template version are those that are compatible with the specified Stat Server version. |

Reporting Templates and Stat Server

Important

- The Reporting Template 8.0 CD contains 7.6 CC Analyzer Templates.
- Reporting Templates 7.0 through 7.1 reached End of Support. Contact your Genesys representative if you have questions.

| Reporting Templates Version | Version of Stat Server | | | | Conditions/ Limitations |
|-----------------------------|------------------------|-----|-----|-----|-------------------------|
| | 7.6 | 8.0 | 8.1 | 8.5 | |
| 7.2 | all | all | all | all | |
| 8.0 | all | all | all | all | |