

# **GENESYS**

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## Supported Media Interfaces

Workspace and SDK Switch Support

## Workspace and SDK Switch Support

### Click here for Switch Support for Workspace Web Edition, Genesys Web Services and Gplus Adapters on Web Services.

Switch Vendor	Switch Name	Workspace Desktop Edition (formerly Interaction Workspace)	Interaction SDK (AIL and GIS)
Tier 1			
Alcatel	OmniPCX Enterprise (OXE)A4400	8.0.1+	7.6+
Aspect	ACD	8.0.1+	7.6+
Aspect	Spectrum	8.0.1+	7.6+
Avaya	G3 (now called S8000 Series)	8.0.1+	7.6+
Broadsoft	Broadworks	8.1.4+	-
EADS Intecom	E Series	8.0.1+	7.6+
EADS Intecom	PointSpan	8.0.1+	7.6+
Ericsson	MD110	8.0.2+	7.6+
NEC	Small-TDM	No	7.6+
NEC	Large-TDM	8.0.1+	7.6+
NEC	Small-IP	No	No

Switch Vendor	Switch Name	Workspace Desktop Edition (formerly Interaction Workspace)	Interaction SDK (AIL and GIS)
NEC	Large-IP	No	No
NEC	SV 7000	8.0.1+	7.6+
Nortel	Nortel Communication Server 2000/2100(formerly DMS-100)	8.0.2+	7.6+
Nortel	Nortel Communication Server 1000 (formerly Meridian 1) (Meridian Link 5c and SCCS)	8.0.1+	7.6+
Siemens	Hicom 300E	No	7.6+
Siemens	HiPath 4000 CSTA III	8.0.1+	7.6+
SIP Server		8.0.1+	7.6+

#### Tier 2

Alcatel	OmniPCX Office (OXO)/A4200	No	7.6+
Cisco Unified Communications Manager	IP PBX	8.0.1+	7.6+
EADS Telecom M6500	NeXspan 50	No	7.6
Mitel	MN-3300	No	7.6+
Nortel	CSE 1000	No	No
Nortel	CSE 2000	No	No
Siemens	HiPath DX (formerly "Realitis DX" and "iSDX")	No	7.6+

#### Workspace and SDK Switch Support

Switch Vendor	Switch Name	Workspace Desktop Edition (formerly Interaction Workspace)	Interaction SDK (AIL and GIS)
Tadiran Telecom	Coral Flexicom	No	No