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## Supported Media Interfaces

Supported Soft Phones

# Supported Soft Phones

For information on understanding this SIP-related information, support questions, and other guidelines, see [SIP-related Guidelines for Supported Media Interfaces](#).

| Soft Phone Vendor | Phone Model      | Phone Version          | SIP Server Versions        | Recommended | Application Note                         | Notes                              |
|-------------------|------------------|------------------------|----------------------------|-------------|------------------------------------------|------------------------------------|
| CounterPath       | EyeBeam          | 1.5                    | 8.1.x, 8.0.x, 7.6.x, 7.5.x |             |                                          |                                    |
| CounterPath       | Bria             | 6.1.x (6.1.0.3 103770) | 8.1.x                      | Yes         | <a href="#">Bria App Note</a>            | Supports SIP BC (with limitations) |
| CounterPath       | Bria             | 5 (5.1.0 89374)        | 8.1.x                      | Yes         | <a href="#">Bria App Note</a>            | Supports SIP BC (with limitations) |
| CounterPath       | Bria             | 4.1.x (4.1.1 74246)    | 8.1.x                      | Yes         | <a href="#">Bria App Note</a>            | Supports SIP BC (with limitations) |
| CounterPath       | Bria             | 3.5.x (3.5.5 71238+)   | 8.1.x                      | Yes         | <a href="#">Bria App Note</a>            | Supports SIP BC (with limitations) |
| CounterPath       | Bria             | 3.4.x (3.4.468676+)    | 8.1.x                      | Yes         | <a href="#">Bria App Note</a>            | Supports SIP BC (with limitations) |
| CounterPath       | Bria             | 3                      | 8.1.x                      | Yes         |                                          | Supports SIP BC (with limitations) |
| Genesys           | SIP Endpoint SDK | 9.0                    | 8.1.1                      | Yes         | <a href="#">SIP EP SDK Documentation</a> | Supports SIP BC                    |
| Genesys           | SIP Endpoint SDK | 8.5                    | 8.1.1                      | Yes         | <a href="#">SIP EP SDK Documentation</a> | Supports SIP BC                    |
| Genesys           | SIP Endpoint SDK | 8.1                    | 8.1.x, 7.6.x               | Yes         | <a href="#">SIP EP SDK Documentation</a> | Supports SIP BC                    |

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|-------------------|------------------------|---------------|---------------------|-------------|-------------------------------------------------|-----------------|
| Genesys           | SIP Endpoint SDK       | 8.0           | 8.1.x, 8.0.x        | Yes         | <a href="#">SIP EP SDK Documentation</a>        | Supports SIP BC |
| Genesys           | Workspace SIP Endpoint | 8.5           | 8.1.1               | Yes         | <a href="#">Workspace Documentation</a>         | Supports SIP BC |
| Genesys           | Workspace SIP Endpoint | 8.1           | 8.1.x, 7.6.x        | Yes         | <a href="#">Workspace Documentation</a>         | Supports SIP BC |
| Genesys           | Workspace SIP Endpoint | 8.0           | 8.1.x, 8.0.x        | Yes         | <a href="#">Workspace Documentation</a>         | Supports SIP BC |
| Iscoord           | IS-Phone               | 7.0.2.134     | 8.1.x, 7.6.x        |             |                                                 |                 |
| Genesys           | Softphone              | 9.0           | 8.1.1               | Yes         | <a href="#">Genesys SoftPhone Documentation</a> | Supports SIP BC |
| Genesys           | Softphone              | 8.5           | 8.1.1               | Yes         | <a href="#">Genesys SoftPhone Documentation</a> | Supports SIP BC |