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Supported Operating Environment

Genesys IVR SDK

12/18/2025

Genesys IVR SDK

Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

Supported Operating Systems

Notes:

- For AIX Power PC: An asterisk (*) indicates the oldest operating systems supported for the Genesys 7.x and Genesys 8.x Maintenance Interoperable Components, including AIX Power PC, HP-UX, and Solaris SPARC.
- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.
- For Red Hat Enterprise Linux: Genesys supports use of products on Oracle Linux, provided that the Oracle Linux distribution is 100% compatible with a Genesys-supported Red Hat distribution, and that the Oracle Unbreakable Enterprise Kernel is not used. Genesys will only support Oracle Linux based on testing and reproduction of any issues in the equivalent Red Hat Linux version; no investigation or testing will be performed on Oracle Linux itself. Support only applies to Oracle Linux versions 5.x and later.

| OS Family | OS | Release | Conditions |
|---------------|--------------------------------------------|---------|---------------------------------------|
| AIX Power PC | AIX Power PC 64-bit (AIX 5L for POWER) 7.1 | 8.1 | Discontinued December 31, 2020 |
| Linux | Red Hat Enterprise Linux 5 | 8.0+ | Discontinued as of June 30, 2018. |
| Linux | Red Hat Enterprise Linux 5 | 8.1 | Discontinued as of June 30, 2018. |
| Solaris SPARC | Solaris SPARC 64-bit 10 | 7.5+ | Discontinued as of December 31, 2020. |
| Windows | Windows Server 2008 | 8.1 | Discontinued as of June 30, 2020 |
| OS Family | OS | Release | Conditions |

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

Tip

See the global page that lists all **Virtualization**-related information.

IPv6 Support for Common Interfaces

No IPv6 information for common interfaces at this time.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites