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# Supported Operating Environment

Gplus Adapter for SAP CRM

12/14/2025

# Gplus Adapter for SAP CRM

## General Information - Gplus Adapter for SAP CRM

Please contact Genesys Customer Care for further information on Gplus Adapters.

### Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

## Supported Operating Systems

OS Family	OS	Release	Conditions
Windows	Windows Server 2019	7.5+	Supported by Autodialing Gateway Server for SAP starting with 7.5.100.003, as of 09/03/21.
OS Family	OS	Release	Conditions

## Supported Browsers

No browser information at this time

## Supported Database/DB Clusters

### Notes:

- Gplus for SAP CRM does not require a database of its own. However, Campaign Synchronization Server uses the Outbound Contact database, see the Outbound Contact page in this guide for support information.

## Supported Virtualization Platforms

### Tip

See the global page that lists all **Virtualization**-related information.

## IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

## IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

## Prerequisites

**Notes:**

- Please contact Genesys Customer Care for further information on Gplus Adapters.