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Genesys Events and Models Reference

Basic Interaction Models

12/13/2025

Basic Interaction Models

This section presents models representing basic tasks that the Multimedia components perform in terms of scenarios. Some scenarios are made up of a single model. Others consist of several models that represent different temporal phases. Others collect several models that represent different but related versions of a single general scenario.

The events that occur in each model are all documented in Open Media Interaction Models documentation.

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