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Genesys Events and Models Reference

Statistics Messages

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Statistics Messages

The statistics message enables you to receive data on the CurrNumberWaitingCalls and ExpectedWaitTime statistics. These statistics must be configured in Stat Server before they can be accessed through the IVR Server.

StatResp

Supplies the response to requests for statistics.

StatResp Message

Message	Parameter		Optional/Required
Name	Value		
StatResp	RequestId		Required
	ResultCode	Success NoSuchStat MiscError	Required
	Result		Optional