GENESYS™

Genesys Events and Models Reference

The Transaction Monitoring Event

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The Transaction Monitoring Event

You can expect to receive `EventTransactionStatus` once you have successfully subscribed to transaction monitoring. Information about your subscription request is also available from `EventACK`, `EventError`, and `EventServerInfo`. For descriptions of these general T-Library events and their transaction monitoring specifics, see EventACK, EventError, and EventServerInfo. For descriptions of event attributes generally, see Event Attributes.

EventTransactionStatus

Description

This message is an implementation of Transaction Monitoring Feature notification. This notification is associated with one of the subscriptions requested by the T-Server client. The key-value pairs of the `Extensions` attribute expose details of call-transfer availability (the current state of ISCC transactions), such as delays and losses, in the multi-site environment.

Contents

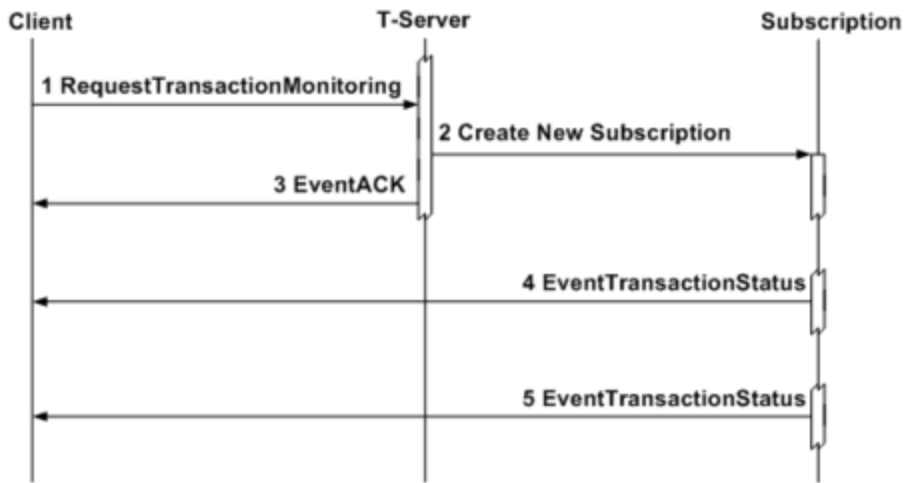| Event Attribute	Type
SubscriptionID [a]	Mandatory
Extensions	Mandatory

a. For a description of this attribute, see SubscriptionID in the general Event Attributes descriptions.
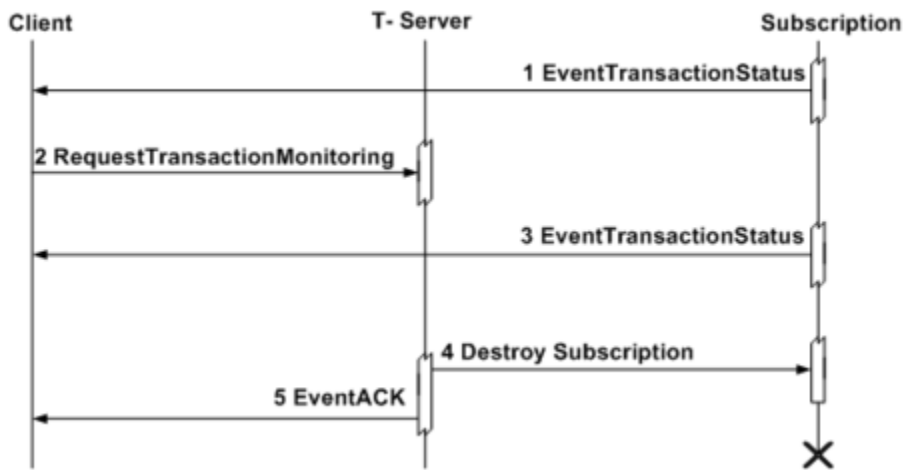
Examples

The following examples demonstrate the main requests and expected responses for cases related to transaction monitoring.
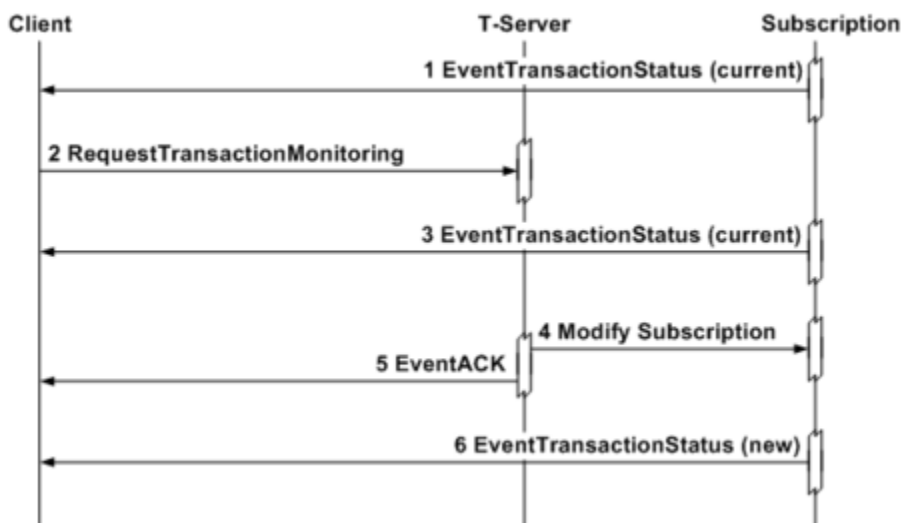

Transaction Monitoring Feature: Query Server

Transaction Monitoring Feature: Subscribe

Transaction Monitoring Feature: Unsubscribe

Transaction Monitoring Feature: Modify Subscription