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Genesys Events and Models Reference

Transaction Monitoring Elements

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Transaction Monitoring Elements

The following table contains a full list of transaction monitoring elements and their default notification modes.

Full Set of Transaction Elements

Element Type	Element Name	Default Notification Mode
feature	class	never
attribute	class.id	never
attribute	class.name	once
attribute	class.namespace	never
attribute	class.feature-set	once
feature	object	never
attribute	object.id	always
attribute	object.local-id	never
attribute	object.state	never
state	object.alive	
state	object.dead	
transition	object.created	never
transition	object.changed	never
transition	object.destroyed	never
transition	object.mortinato	never
namespace	iscc	
feature	iscc.transaction	always
attribute	iscc.transaction.state	never
state	iscc.transaction.in-progress	
state	iscc.transaction.successful	
state	iscc.transaction.failed	
transition	iscc.transaction.started	always
transition	iscc.transaction.completed	always
transition	iscc.transaction.terminated	always
transition	iscc.transaction.done	always
transition	iscc.transaction.terminated	always
feature	iscc.direction	always
attribute	iscc.direction.role	once
feature	iscc.is-link-creation	always
attribute	iscc.is-link-creation.is-link-id	once
attribute	iscc.is-link-creation.state	never

Element Type	Element Name	Default Notification Mode
state	iscc.is-link-creation.in-progress	
state	iscc.is-link-creation.successful	
state	iscc.is-link-creation.failed	
transition	iscc.is-link-creation.started	always
transition	iscc.is-link-creation.completed	always
transition	iscc.is-link-creation.terminated	always
transition	iscc.is-link-creation.done	always
transition	iscc.is-link-creation.rejected	always
feature	iscc.call-operation	always
attribute	iscc.call-operation.call-id	on-change
attribute	iscc.call-operation.state	never
state	iscc.call-operation.in-progress	
state	iscc.call-operation.successful	
state	iscc.call-operation.failed	
transition	iscc.call-operation.started	always
transition	iscc.call-operation.completed	always
transition	iscc.call-operation.terminated	always
transition	iscc.call-operation.done	always
transition	iscc.call-operation.rejected	always
feature	iscc.resource	always
attribute	iscc.resource.name	once
attribute	iscc.resource.state	never
state	iscc.resource.exclusive	
state	iscc.resource.shared	
state	iscc.resource.pending	
state	iscc.resource.unavailable	
transition	iscc.resource.acquired	always
transition	iscc.resource.released	always
transition	iscc.resource.postponed	always
transition	iscc.resource.resumed	always
transition	iscc.resource.terminated	always
transition	iscc.resource.rejected	always
class	iscc.transaction-route	always
class	iscc.transaction-direct-callid	always
class	iscc.transaction-reroute	always
class	iscc.transaction-direct-uui	always
class	iscc.transaction-direct-ani	always

Element Type	Element Name	Default Notification Mode
class	iscc.transaction-direct-notoken	always
class	iscc.transaction-dnis-pool	always
class	iscc.transaction-direct-digits	always
class	iscc.transaction-pullback	always
class	iscc.transaction-route-uui	always
class	iscc.transaction-network-callid	always
class	iscc.transaction-cof-callid	always
class	iscc.transaction-cof-ani	always
class	iscc.transaction-cof-network-callid	always