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Genesys Interoperability Guide

Reporting Templates and Solution Versions

12/15/2025

Reporting Templates and Solution Versions

This page describes the interoperability of Genesys Reporting Templates with the solution versions.

Important

- Reporting Templates 7.0 through 7.1 reached End of Support. Contact your Genesys representative if you have questions.
- For Voice Callback 7.1 Reporting Templates require Stat Server 7.0.3 or later, and Voice Callback 7.1 or later.

Symbol/Term	Definition
all	All reporting templates for the specified reporting template version are compatible with the specified solution version.
none	No reporting templates for the specified reporting template version are compatible with the specified solution version.
"specified templates"	The specified reporting templates for the specified reporting template version are those that are compatible with the specified solution version.

Reporting Templates and Solution Versions

Reporting Templates Version	Solution Versions				
	7.6	8.0	8.1	8.5	Conditions/Limitations
7.2	all	all	none	none	
8.0	all	all	all	all	