

## **GENESYS**

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## Supported Media Interfaces

**Supported Soft Phones** 

## Supported Soft Phones

For information on understanding this SIP-related information, support questions, and other guidelines, see SIP-related Guidelines for Supported Media Interfaces.

Soft Phone Vendor	Phone Model	Phone Version	SIP Server Versions	Recommended	Application Note	Notes
CounterPath	EyeBeam	1.5	8.1.x, 8.0.x, 7.6.x, 7.5.x			
CounterPath	Bria	6.1.x (6.1.0.3 103770)	8.1.x	Yes	Bria App Note	Supports SIP BC (with limitations)
CounterPath	Bria	5 (5.1.0 89374)	8.1.x	Yes	Bria App Note	Supports SIP BC (with limitations)
CounterPath	Bria	4.1.x (4.1.1 74246)	8.1.x	Yes	Bria App Note	Supports SIP BC (with limitations)
CounterPath	Bria	3.5.x (3.5.5 71238+)	8.1.x	Yes	Bria App Note	Supports SIP BC (with limitations)
CounterPath	Bria	3.4.x (3.4.468676+)	8.1.x	Yes	Bria App Note	Supports SIP BC (with limitations)
CounterPath	Bria	3	8.1.x	Yes		Supports SIP BC (with limitations)
Genesys	SIP Endpoint SDK	9.0	8.1.1	Yes	SIP EP SDK Documentation	Supports SIP BC
Genesys	SIP Endpoint SDK	8.5	8.1.1	Yes	SIP EP SDK Documentation	Supports SIP BC
Genesys	SIP Endpoint SDK	8.1	8.1.x, 7.6.x	Yes	SIP EP SDK Documenta	Supports SIP BC

Soft Phone Vendor	Phone Model	Phone Version	SIP Server Versions	Recommended	Application Note	Notes
Genesys	SIP Endpoint SDK	8.0	8.1.x, 8.0.x	Yes	SIP EP SDK Documenta	Supports SIP BC
Genesys	Workspace SIP Endpoint	8.5	8.1.1	Yes	Workspace Documentation	Supports SIP BC
Genesys	Workspace SIP Endpoint	8.1	8.1.x, 7.6.x	Yes	Workspace Documenta	Supports SIP BC tion
Genesys	Workspace SIP Endpoint	8.0	8.1.x, 8.0.x	Yes	Workspace Documenta	Supports SIP BC
Iscoord	IS-Phone	7.0.2.134	8.1.x, 7.6.x			
Genesys	Softphone	9.0	8.1.1	Yes	Genesys SoftPhone Documentation	Supports SIP BC
Genesys	Softphone	8.5	8.1.1	Yes	Genesys SoftPhone Documentation	Supports SIP BC