



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Supported Operating Environment

Billing Data Server

12/14/2025

Contents

- 1 Billing Data Server
 - 1.1 Supported Operating Systems
 - 1.2 Supported Browsers
 - 1.3 Supported Database/DB Clusters
 - 1.4 Supported Virtualization Platforms
 - 1.5 IPV6 Support for Common Interfaces
 - 1.6 IPV6 Support for Additional Interfaces
 - 1.7 Prerequisites

Billing Data Server

Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

Supported Operating Systems

Billing Data Server Support

OS Family	Operating System	Release	Conditions
Linux	CentOS Linux 7	9.0.0	Discontinued as of January 15, 2025
Linux	Red Hat Enterprise Linux 7	9.0.0	Discontinued as of January 31, 2025
Linux	Red Hat Enterprise Linux 8	100.0+	

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

Tip

See the global page that lists all **Virtualization**-related information.

IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites