GENESYS™

Supported Operating Environment

Genesys Widgets

5/10/2025

Contents

Genesys Widgets

> ### Important
> Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see Discontinued Support.

Supported Operating Systems

No OS information at this time.

Supported Browsers

Component	Browser	Release	Conditions/ Limitations
Genesys Widgets	Apple Safari	8.5.0	Tested with version 8+.
Genesys Widgets	Apple Safari	9.0	Safari 9.1 and above; MacOS El Captain, Sierra, High Sierra, Mojave; Widgets version 9.0.009.04+
Genesys Widgets	Firefox	9.0	Mozilla Firefox 66 and above; Windows 7, 8.1, 10; MacOS El Captain, Sierra, High Sierra, Mojave; Widgets version 9.0.009.04+
Genesys Widgets	Firefox ESR	8.5.0	Version 43+ (Tested with Firefox version 43; ESR is not tested.)
Genesys Widgets	Google Chrome	8.5.0	Tested with version 47+.
Genesys Widgets	Google Chrome	9.0	Chrome 73 or above; Windows 7, 8.1, 10; MacOS El Captain, Sierra, High Sierra, Mojave; Widgets version 9.0.009.04+
Genesys Widgets	Microsoft Edge	8.5.0	Version 14 starting with

Component	Browser	Release	Conditions/Limitations
			Genesys Widgets 8.5.008.
Genesys Widgets	Microsoft Edge	9.0	Microsoft Edge 18 or above; Windows 7, 8.1, 10; Widgets version 9.0.009.04+
Genesys Widgets	Microsoft IE	9.0	Support for all versions of Internet Explorer ended after release 9.0.017.33.

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

> **Tip**
> See the global page that lists all Virtualization-related information.

IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites