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Supported Operating Environment

Gplus Adapter for SAP Analytics

12/12/2025

Gplus Adapter for SAP Analytics

General Information - Gplus Adapter for SAP Analytics

Please contact Genesys Technical Support for further information on Gplus Adapters.

Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

Supported Operating Systems

Notes:

- For Microsoft products with sub-versions such as R1/R2, all versions are supported except as noted for the specific product.

OS Family	OS	Release	Conditions
Windows	Windows Server 2008	7.5	Discontinued as of June 30, 2020
OS Family	OS	Release	Conditions

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

Notes:

- Gplus Adapter for SAP Analytics does not require a database of its own. However it uses all databases supported by Interaction Concentrator, as indicated in this Supported Operating Environment Guide.

Supported Virtualization Platforms

Tip

See the global page that lists all **Virtualization**-related information.

IPV6 Support for Common Interfaces

No IPV6 information for common interfaces at this time.

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites

Notes:

- Please contact Genesys Technical Support for further information on Gplus Adapters.