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Supported Operating Environment

Workspace SIP Endpoint

12/14/2025

Workspace SIP Endpoint

General Information - Workspace SIP Endpoint

Starting with release 8.5, Interaction Workspace SIP Endpoint has been renamed to Workspace SIP Endpoint.

Important

Genesys support for the platform versions mentioned on this page ends when the respective vendors declare End of Support. For more information, see [Discontinued Support](#).

Supported Operating Systems

OS Family	OS	Release	Conditions
Windows	Windows 10	8.5	Application running in 32-bit compatibility mode on 64-bit OS.
Windows	Windows 11	8.5.1+	Starting with release 8.5.115.45. Application running in 32-bit compatibility mode on 64-bit OS.
Windows	Windows 8	8.5	Discontinued as of September 30, 2023. Application running in 32-bit compatibility mode on 64-bit OS.
OS Family	OS	Release	Conditions

Supported Browsers

No browser information at this time

Supported Database/DB Clusters

No DB information at this time.

Supported Virtualization Platforms

Tip

See the global page that lists all **Virtualization**-related information.

IPV6 Support for Common Interfaces

Notes:

- Release Support numbers refer to Workspace SIP Endpoint / Interaction Workspace SIP Endpoint.

Component	Release	Interface	Conditions
Workspace SIP Endpoint	8.5	SIP/RTP/HTTP	

IPV6 Support for Additional Interfaces

No IPV6 information for additional components at this time.

Prerequisites

Notes:

- All prerequisites are installed with the application.