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Genesys Sizing Tools

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Contents

- 1 Genesys Sizing Tools
 - 1.1 Solution Sizing Resources
 - 1.2 Storage and Bandwidth Sizing
 - 1.3 Product Specific Sizing Resources

Genesys Sizing Tools

In order to plan your Genesys deployment you should estimate the solution size and component distribution to help you understand the overall architecture. Genesys provides a number of tools which can provide both overall solution level guidance and architecture as well as detailed product-specific sizing for specific components.

Solution Sizing Resources

- [Genesys Sizing Calculator](#) (Restricted to Genesys personnel)
Genesys customers: contact your account representative if you need assistance with sizing calculations.
- [Solution Sizing Guide](#) (under construction)
- [Genesys Hardware Sizing Guide](#)

Storage and Bandwidth Sizing

- [DB Sizing Worksheet](#)
- [Interaction Concentrator DB Sizing Tool](#)
- Genesys Info Mart DB Size Estimator Tool: [8.1](#), [8.5](#)

- [Context Services Storage Sizing Tool](#)
- [Network Bandwidth Sizing Calculator](#)

Product Specific Sizing Resources

- [SIP Server Sizing Guide](#)
- [Interaction Recording Sizing Tool](#)
- [Co-browse Sizing Tool](#)
- [Web Engagement Sizing Tool](#)
- [Knowledge Center Sizing Tool](#)
- [Web Services Sizing Tool](#)