GENESYS™

Genesys Sizing Tools

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In order to plan your Genesys deployment you should estimate the solution size and component distribution to help you understand the overall architecture. Genesys provides a number of tools which can provide both overall solution level guidance and architecture as well as detailed product-specific sizing for specific components.

Solution Sizing Resources

- Genesys Sizing Calculator (Restricted to Genesys personnel)
  Genesys customers: contact your account representative if you need assistance with sizing calculations.
- Solution Sizing Guide (under construction)
- Genesys Hardware Sizing Guide

Storage and Bandwidth Sizing

- DB Sizing Worksheet
- Interaction Concentrator DB Sizing Tool
- Genesys Info Mart DB Size Estimator Tool: 8.1, 8.5

- Context Services Storage Sizing Tool
- Network Bandwidth Sizing Calculator

Product Specific Sizing Resources

- SIP Server Sizing Guide
- Interaction Recording Sizing Tool
- Co-browse Sizing Tool
- Web Engagement Sizing Tool
- Knowledge Center Sizing Tool
- Web Services Sizing Tool