

## **GENESYS**

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## CSTA Connector for BroadSoft BroadWorks Deployment Guide

**Feature Configuration** 

## Feature Configuration

## Supported Features

The following is a summary of the functionality supported by CSTA Connector for BroadSoft BroadWorks:

- AS Failover
- Call Distribution Model
- Call Models
- Call Recording
- Configuring the CSTA Connector
- Conference Model
- CTI Connection
- · Hiding Data in Logs
- Hot Desking
- Interoperability
- Keep-Alive Feature
- Messaging
- Hot Standby Redundancy Support
- Supported BroadWorks Requests and Events
- · Web Application Path