



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

CSTA Connector for BroadSoft BroadWorks Deployment Guide

CSTA Routing Profile

12/16/2025

CSTA Routing Profile

BroadWorks Connector supports the CSTA Routing Profile. A BroadWorks Routing Point subscriber is used as a routing device.

The CSTA Routing profile consists of the following topics:

- [Selecting Routing Type](#)
- [Treatments](#)
- [CSTA PlayEvent Message](#)
- [CSTA StopEvent Message](#)
- [BroadWorks Event Cause Translation](#)
- [Configuring PlayAnnouncement Treatments](#)

Note: Only routing devices support TMakePredictiveCall requests.