GENESYS™

CSTA Connector for BroadSoft BroadWorks Deployment Guide

Setting the DN Properties

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Setting the DN Properties

The following table indicates how to set the Genesys DN properties for the CSTA Connector for BroadSoft BroadWorks:

Setting the Genesys DN Properties

BroadWorks Subscriber	Genesys DN Type	Switch-Specific Type	Association	Register
User	Extension	1	Not applicable	True
Call Center	ACD Queue	1	Not Applicable	True
Routing Point	Routing Point <ref>In Genesys, a BroadWorks Routing Point can be used as a regular Routing Point or an external Routing Point.</ref>	1	Not applicable	True
Routing Point	External Routing Point <ref>In Genesys, a BroadWorks Routing Point can be used as a regular Routing Point or an external Routing Point.</ref>	1	Not applicable	True

> **Important**
> This information is also part of the configuration for the T-Server for CSTA Connector.