CSTA Connector for BroadSoft BroadWorks Deployment Guide

CSTA Connector for BroadSoft BroadWorks Deployment Guide

12/17/2025

CSTA Connector for BroadSoft BroadWorks Deployment Guide

Genesys CSTA Connector for Broadsoft BroadWorks provides a standard CSTA (computer-supported telecommunications applications) Phase III ASN.1 interface for CTI applications such as Genesys T-Server for CSTA Connector. This documentation set should give you most of the information you need in order to install CSTA Connector for BroadSoft Broadworks. See the summary of the highlighted topics below:

About CSTA Connector

Find out about the CSTA Connector:

Overview

New in This Release

Feature Configuration

Find out about the supported features:

Hot Desking

Redundancy Support

Hiding Data in Logs

all topics>>

Configuration Options

Find out about the configuration options:

Connector Section

link-%s Section

License Section

all topics>

Deploying CSTA Connector

Find procedures to configure and install the CSTA Connector that include these topics:

High Availability Deployment