GENESYS™

T-Server for CSTA Connector Deployment Guide

Log File Extensions

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Log File Extensions

You can use the following file extensions to identify log files that an application creates for various types of output:

- *.log—assigned to log files when you configure output to a log file—for example, if you set `standard = confservlog` for Configuration Server, it prints log messages into a text file called `confservlog.<time_stamp>.log`.

- *.qsp—assigned to temporary (spool) files when you configure output to the network but the network is temporarily unavailable—for example, if you set `standard = network` for Configuration Server, it prints log messages into a file called `confserv.<time_stamp>.qsp` during the time the network is not available.

- *.snapshot.log—assigned to files that contain the output snapshot when you configure output to a log file. The file contains the last log messages that an application generates before it terminates abnormally—for example, if you set `standard = confservlog` for Configuration Server, it prints the last log message into a file called `confserv.<time_stamp>.snapshot.log` in case of failure.

Warning: Provide the *.snapshot.log files to Genesys Technical Support when reporting a problem.

- *.memory.log—assigned to log files that contain the memory output snapshot when you configure output to memory and redirect the most recent memory output to a file—for example, if you set `standard = memory` and `memory = confserv` for Configuration Server, it prints the latest memory output to a file called `confserv.<time_stamp>.memory.log`.