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T-Server for CSTA Connector Deployment Guide

[Related Configuration Options](#)

12/15/2025

Related Configuration Options

The following configuration options support the Agent Substitution for Monitored Agents feature:

monitor

monitor

Default Value: false

Valid Values: true, false

Changes Take Place: Immediately

Specifies whether the switch should monitor the agent. The value of the monitor configuration option overrides any value of the monitor-agents configuration option set at the Application-level. Set this option in the TServer section of the AgentID Annex tab.

monitor-agents

monitor-agents

Default Value: false

Valid Values: true, false

Changes Take Place: Immediately

Specifies whether T-Server should monitor all agents specified in the Agent Logins tab. This value can be overridden by the agent monitor or emulate-login Annex tab options. T-Server monitors the number as a device and substitutes events on that device with the position number that the agent is logged on. Set this option in the TServer section on the Options tab of the T-Server Application object.

Note: Use this option when all AgentIDs are planned for monitoring. For more selective AgentID monitoring, use the Agent-specific Override option, monitor.