

GENESYS

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T-Server for CSTA Connector Deployment Guide

Related Configuration Options

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Related Configuration Options

The following configuration options support the Failed-Route Notification feature:

route-failure-alarm-high-wm

route-failure-alarm-high-wm

Default Value: 10 Valid Values: Any positive integer for an absolute value or a floating point number followed by a % (percent) symbol—for example: 10%, 2.25%, 5E-2%. Changes Take Effect: Immediately Related Feature: Failed-Route Notification

Defines the high water mark which must be reached in order for a route failure alarm to be triggered, within the period configured in the route-failure-alarm-period option.

route-failure-alarm-low-wm

route-failure-alarm-low-wm

Default Value: 1 Valid Values: Any positive integer for an absolute value or a floating point number followed by % (percent) symbol—for example: 10%, 2.25%, 5E-2%. Changes Take Effect: Immediately Related Feature: Failed-Route Notification

Defines the low water mark which must be reached, while under the route failure alarm condition, within the period configured in the route-failure-alarm-period option.

route-failure-alarm-period

route-failure-alarm-period

Default Value: 0 (zero) Valid Values: Any positive integer Changes Take Effect: Immediately Related Feature: Failed-Route Notification

Defines the interval (in seconds) in which the number of failed route requests is totaled, in order to determine either a possible route failure alarm or the cancellation of an alarm, based on the failed route counter reaching the relevant high or low water mark.

Note: This option also specifies the minimum time between alarm setting and alarm clearing.