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T-Server for CSTA Connector Deployment Guide

[Related Configuration Options](#)

Related Configuration Options

The following configuration options enable or disable the Keep-Alive feature:

kpl-interval

kpl-interval

Default Value: 10

Valid Value: Any integer from 0-600

Changes Take Effect: Immediately

Related Feature: [Keep-Alive Feature Handling](#)

Specifies a *keep-alive* interval (in seconds). To check network connectivity, T-Server issues a dummy CTI request at the interval specified when there is no other activity on the link. A value of 0 (zero) disables this feature. See, the `kpl-tolerance` option.

The value of this option may need to be increased to avoid false restarts, if the switch is slow to respond—for example, during busy periods.

kpl-tolerance

kpl-tolerance

Default Value: 3

Valid Value: Any integer from 0-10

Changes Take Effect: Immediately

Related Feature: [Keep-Alive Feature Handling](#)

Specifies the threshold number of accumulated failed keep-alive requests that T-Server permits before considering the CTI link to be interrupted. When this threshold is reached, T-Server treats the CTI link as either:

- Lost—T-Server tries to reconnect to the CTI link.
- Unstable—T-Server issues a warning message.

See, the `kpl-interval` option.