

GENESYS

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T-Server for CSTA Connector Deployment Guide

Related Configuration Options

Related Configuration Options

The following configuration option supports the Smart OtherDN Handling feature:

convert-other-dn

convert-otherdn

Default Value: +agentid +reserveddn +fwd Valid Values:

- +/-agentid—Turns on/off either the conversion of the Agent ID value provided in the OtherDN attribute to the DN associated with this Agent, or the DN value to Agent ID value (where appropriate).
- +/-reserveddn—Turns on/off the conversion of the 0therDN attribute for reserved DNs.
- +/-fwd—Turns on/off conversion of the OtherDN attribute in the TSetCallForward request.

Changes Take Effect: Immediately

Related Feature: Smart OtherDN Handling

Defines whether T-Server has to convert, if applicable, the value provided in the request's AttributeOtherDN attribute.

dn-for-undesired-calls

dn-for-undesired-calls

Default Value: No default value Valid Values: Any valid switch DN Changes Take Effect: Immediately

Related Feature: Smart OtherDN Handling

Specifies the DN that T-Server uses as the request destination if the client provides a reserved DN in the request.

Note: You can set a value for this option in the appropriate DN Annex tab in the TServer section. When set there, this value overrides the default value for the DN.