GENESYS™

T-Server for CSTA Connector Deployment Guide

Overview

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Welcome to the *T-Server for CSTA Connector Deployment Guide*. These topics introduce you to the concepts, terminology, and procedures that are relevant to T-Server for CSTA Connector.

About T-Server for CSTA Connector

Genesys T-Server for CSTA Connector belongs to the Framework Media Layer, which enables Genesys solutions to communicate across media, including traditional telephony systems, voice over IP, e-mail, and the Web. It depends on CSTA Connector for BroadSoft Broadworks for providing switch CTI translations to Genesys standard CSTA.