GENESYS™

T-Server for CSTA Connector Deployment Guide

Event Propagation Options

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Event Propagation Options

compound-dn-representation

compound-dn-representation

Default Value: `true`
Valid Values: `true, false`
Changes Take Effect: Immediately

Specifies which format T-Server uses to represent a DN when reporting an `OtherDN` or `ThirdPartyDN` attribute in event propagation messages. When set to `true,` the `<switch>::DN` (compound) format is used. This option value supports backward compatibility for pre-8.x T-Server ISCC/EPP functionality and is provided for multi-site deployments where the same DNs are configured under several switches.

When set to `false`, the DN (non-compound) format is used. This option value ensures more transparent reporting of `OtherDN` or `ThirdPartyDN` attributes and is recommended for all single-site deployments, as well as for multi-site deployments that do not have the same DNs configured under several switches. This option applies only if the `event-propagation` option is set to `list`.

Warning: Local DNs are always represented in the non-compound (DN) form.

epp-tout

epp-tout

Default Value: `0` (zero)
Valid Values: See, Timeout Value Format.
Changes Take Effect: Immediately

Specifies the time interval during which T-Server attempts to resolve race conditions that may occur in deployments that use switch partitioning or intelligent trunks. This option applies only if the `event-propagation` option is set to `list`.

Warning: If the time interval is not long enough to account for possible network switching delays, T-Server may produce duplicated events, such as events that are propagated by the ISCC and generated locally.

event-propagation

event-propagation

Default Value: `list`
Valid Values:

`list`	Changes in user data and party events are propagated to remote locations through call distribution topology.
`off`	The feature is disabled. Changes in user data and party events are not propagated to remote locations.

Changes Take Effect: Immediately

Specifies whether the Event Propagation feature is enabled.

propagated-call-type

propagated-call-type

Default Value: `false`
Valid Values: `true, false`
Changes Take Effect: Immediately
Related Feature: Switch Partitioning

Determines what T-Server reports as the value of the `CallType` attribute in events related to calls that have been synchronized with another site via ISCC, as follows:

- When set to `false`, T-Server reports in events related to calls that have been synchronized with another site via ISCC the same value for the `CallType` attribute as it did in pre-8.0 releases and adds the new `PropagatedCallType` attribute with the value of the `CallType` attribute at the origination site. This provides backward compatibility with existing T-Server clients.

- When set to `true`, T-Server reports in events related to calls that have been synchronized with another site via ISCC the same value for the `CallType` attribute as at the origination site, and adds the new `LocalCallType` attribute with the same value as `CallType` in pre-8.0 releases.