

# **GENESYS**

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# T-Server for CSTA Connector Deployment Guide

**License Section** 

# License Section

The License section contains the configuration options that are used to configure T-Server licenses. They set the upper limit of the seat-related DN licenses (tserver\_sdn) that T-Server tries to check out from a license file. See License Checkout.

#### **Warnings:**

- T-Server also supports the license-file option described in the Genesys Licensing Guide.
- The license section is not applicable to Network T-Server for DTAG.
- If you use two or more T-Servers, and they share licenses, you must configure the following options in the license section of the T-Servers.

## num-of-licenses

### num-of-licenses

Default Value: 0 (zero) or max (all available licenses)

Valid Values: 0 (zero) or string max Changes Take Effect: Immediately

Specifies how many DN licenses T-Server checks out. T-Server treats a value of  $\theta$  (zero) the same as it treats max; that is, it checks out all available licenses.

The sum of all num-of-licenses values for all concurrently deployed T-Servers must not exceed the number of seat-related DN licenses (tserver\_sdn) in the corresponding license file. The primary and backup T-Servers share the same licenses, and therefore they need to be counted only once. T-Server checks out the number of licenses indicated by the value for this option, regardless of the number actually in use.

# num-sdn-licenses

## num-sdn-licenses

Default Value: 0 (zero) or max (All DN licenses are seat-related)

Valid Values: String max (equal to the value of num-of-licenses), or any integer from 0-9999

Changes Take Effect: Immediately

Specifies how many seat-related licenses T-Server checks out. A value of 0 (zero) means that T-Server does not grant control of seat-related DNs to any client, and it does not look for seat-related DN licenses at all.

The sum of all num-sdn-licenses values for all concurrently deployed T-Servers must not exceed the number of seat-related DN licenses (tserver\_sdn) in the corresponding license file. The primary and backup T-Servers share the same licenses, and therefore they need to be counted only once. T-Server checks out the number of licenses indicated by the value for this option, regardless of the number actually in use.

#### Warning:

- For Network T-Servers, Genesys recommends setting this option to 0 (zero).
- Be sure to configure in the Configuration Database all the DNs that agents use (Extensions and ACD Positions) and that T-Server should control.