

## **GENESYS**

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## T-Server for CSTA Connector Deployment Guide

TServer Section (Feature)

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## TServer Section Options Listed by Supported Features

Refer to the topics under the following supported features table to see the descriptions of their related options where appropriate. All of the options in this section must be called TServer.

Feature	Related Configuration Options
Account Codes	Account Codes Configuration Options
Agent Substitution for Monitored Agents	Agent Substitution for Monitored Agents Configuration Options
Business-Call Handling	Business-Call Handling Configuration Options
Call Recording	Call Recording Configuration Options
Call Release Tracking	Call Release Tracking Configuration Options
Call Type Prediction	Call Type Prediction Configuration Options
Emulated Agents	Emulated Agents Configuration Options
Failed-Route Notification	Failed-Route Notification Configuration Options
Hot-Standby HA	Hot-Standby HA Configuration Options
Keep-Alive Feature	Keep-Alive Feature Configuration Options
Link Bandwidth Monitoring	Link Bandwidth Monitoring Configuration Options
Multiple Configured Links	Multiple Configured Links Configuration Options
No-Answer Supervision	No-Answer Supervision Configuration Options
Request Handling Enhancements	Request Handling Enhancements Configuration Options
Smart OtherDN Handling	Smart OtherDN Handling Configuration Options

Feature	Related Configuration Options
Unregistered DNs	Unregistered DNs Configuration Options