UC Connector Deployment Guide

UC Connector 8.0.3 Deployment Guide

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Welcome to the *UC Connector 8.0.3 Deployment Guide*. This document describes the deployment of the Unified Communications (UC) Connector into the Genesys contact center, as well as the integration of the UC Connector deployment with Microsoft Lync and Skype for Business, used as a Unified Communications platform in the Enterprise.

This document concentrates in particular on the features and configurations of UC Connector that implement the Genesys Smart Link use cases in the Enterprise. UC Connector can be used for this either standalone, or in integration with Microsoft Lync / Skype for Business. For an in depth description of the concepts and procedures needed for the UC Connector to integrate with Microsoft Lync or Skype for Business, please see the *UC Connector 8.0.3 Lync Integration Deployment Guide*.

Note: This document is valid for the 8.0.301 release(s) of UC Connector.

About UC Connector

Find out about UC Connector:

Overview

How it Works

Supported Integrations

Deployment

Find out about the actions you must take to deploy UC Connector:

Overview

Baseline Components

Deploying UC Connector

Deployment Procedures

High Availability

Other Topics

Find out about other important information for:

Configuring Routing Strategies

Configuration Options

Log Events for UC Connector HA

T-Server Compatibility with UC Connector

Presence Definition Document