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Workforce Management Administrator's Guide

WFM Configuration Options

WFM Configuration Options

When you initially create and configure your Workforce Management (WFM) component Application objects, either manually or using the Configuration Wizards, the Options tab is created with default settings.

To customize your applications, open the Application objects in Configuration Manager and adjust the settings as desired, using the descriptions in this topic for guidance.

Important

Perform the complete set of configuration and installation procedures as described in [Installing and Configuring Workforce Management](#), before configuring the Options tab settings for the various applications.

This topic includes the following sections:

Configuring WFM Options

[Creating New Sections and Options](#)

[Server Options Tab](#)

[Web Options Tab](#)

[Builder Options Tab](#)

Configuring WFM Options

[Data Aggregator Options Tab](#)

[Daemon Options Tab](#)

[Client Options Tab](#)

[Options Removed](#)