

## **GENESYS**

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## Workforce Management Web for Agents Help (Classic)

Adding and Editing Day Off Preferences

## Adding and Editing Day Off Preferences

Use the Preferences Overview pane to add your Day Off preferences:

- 1. Click Add Day Off.
- 2. In the **Date** drop-down menu, select a date.
- 3. In the **Comments** field, enter any applicable comments.
- 4. Click  $\mathbf{OK}$  to submit the entry, or  $\mathbf{Cancel}$  to discard it and close the window.

## Editing Day Off Preferences

Use the Preferences Overview pane to edit Day Off preferences. See Editing and Deleting Preferences.