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Workforce Management ETL Database Reference

[Change History](#)

5/5/2025

Change History

This topic contains a summary of the topics that are new or have changed significantly in the specified version of this Workforce Management (WFM) ETL Database Reference.

Document Version 8.5.101

- The Document Change History page was added.
- The New in This Release topic was removed from this guide. New in this release information is now found on the Workforce Management landing page. See the [Workforce Management 8.5 Release Information](#).
- A new WFM_BU_KEY was added to the WFM_AGENTS Dimension table together with a description of this key.

Document Version 8.5.001

This is the initial version of this document.