Workforce Management ETL Database Reference

Change History

5/5/2025

Change History

This topic contains a summary of the topics that are new or have changed significantly in the specified version of this Workforce Management (WFM) ETL Database Reference.

Document Version 8.5.101

- The Document Change History page was added.
- The New in This Release topic was removed from this guide. New in this release information is now found on the Workforce Management landing page. See the Workforce Management 8.5 Release Information.
- A new WFM_BU_KEY was added to the WFM_AGENTS Dimension table together with a description of this key.

Document Version 8.5.001

This is the initial version of this document.