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# Workforce Management ETL Database Reference

Workforce Management 8.5 ETL Database Reference

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Welcome to the Workforce Management (WFM) ETL Database Reference. This reference describes the tables that make up the Extract, Transform, and Load (ETL) schema that enables Genesys Interactive Insights and other third party reporting applications to use Genesys Workforce Management data to design and create custom reports.

The information in this reference is valid for the 8.5 release of this product.

## Orientation

Find information that provides an overview of ETL Database schema.

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[Overview](#)

[Change History](#)

[Abbreviations](#)

## Dimension and Fact Tables

Find information about the types of Dimension and Fact tables.

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[Dimension Tables](#)

[Fact Tables](#)

## More Tables and Queries

Find information about other table types and queries samples.

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[Service & Control Tables](#)

[Referred Genesys Info Mart Tables](#)

[Example of Queries](#)