

GENESYS[®]

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Workforce Management Web for Agents Help (Classic)

Logging In

4/11/2025

Logging In

Login Dialog

WELCOME TO WORKFORCE MANAGEMENT	
Please sign in.	
Username	
bFunny	
Password	

Open the Workforce Management (WFM) Web for Agents application. When the splash screen appears, log into WFM by entering your username and password.

Time Zone and Login Timestamp

Personal	Shared Transport Exception Totals
Agent Name:	Person703 Person703
Employee ID:	Person703
Contract:	None
Hire Date:	Apr 18, 2011
Site:	
Team:	<none></none>
Last Login:	Feb 13, 2014 8:18:26 PM
Time Zone:	Site 🔹
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Biart Date:	ομα
End Date:	R million a manufacture a
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After you log in through the Agent desktop or mobile interface, the WFM Web for Agents GUI displays the timestamp information from the previous login, alerting you of any unauthorized use of your login credentials.

The timestamp displays the date and time in the time zone that is shown in the drop-down list (**Site** is the default), in the **Configuration** module's **Personal** view.

In the Web for Agents mobile interface, WFM displays it in the **Dashboard** view below the version information.