GENESYS

Workforce Management Web for Agents Help (Classic)

Menu Options

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Menu Options

Every WFM Web for Agents window displays the Menu Bar, which contains a set of navigation buttons. Click these buttons to move from window to window: Schedule, Trading, Preferences, Time Off, Bidding, or Configuration.

> ## Important
>
> - You might not see all of these items on your Menu Bar, depending on the options that have been configured for you.
>
> - When WFM Web opens, it displays your schedule for the current week. See Changing the Date for help on how to display different weeks.

The buttons About, **Help**, and Log Out appear on every window.