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Workforce Management Web for Agents Help (Classic)

Session Expiration

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Session Expiration

A WFM Web session expires if you have not used it for a certain amount of time. If your session expires, the Session Expired warning appears when you attempt to use WFM Web.

To start using WFM Web again:

1. Click **OK** in the warning dialog box.
The Login dialog box appears.
2. Enter your user name and password in the Login window that appears (just as you would to start using WFM Web).

If you are finished using WFM Web:

- Close your browser.

Tip

If your session expires, you are automatically logged off. See also, [Logged In Session Expiry](#).