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Workforce Management Web for Supervisors Help

Add/Remove Scenario Elements: Add Agents

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In the Add/Remove Scenario Elements Wizard **Add Agents** screen:

1. Select one or more agents from the tree, which includes business units, sites, and agents.

Tip

The tree shows only those sites that the scenario included when it was created, and by default, all agents matching the activities that were selected on the **Select Activities** screen are selected.

2. Click **Next** to proceed to the next screen.