

# **GENESYS**

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### Workforce Management Web for Supervisors Help

**Configuration Reports** 

## Configuration Reports

The Configuration report summarizes the configuration settings for WFM objects. (For a complete list of all WFM reports, see the Reports List.)

The Configuration reports are:

- Activity Properties Report.
- · Shared Transport Report.

To create a report, click that report's link (above) and follow the steps.

#### Report Security Restrictions

You can view and print reports only for those sites for which you have security access.

#### Date Restrictions

For reports whose wizard includes a **Date Range** screen:

- If you select weekly or monthly granularity, the **Start Date** and **End Date** selectors may be constrained to particular days (to the week's start and end days, or to the selected month's first and last days).
- If you enter dates that do not match these constraints and click **Next**, an error message alerts you to change your selection.
- If you select intra-day granularity, the **End Date** selector is disabled.