

GENESYS

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Workforce Management Web for Supervisors Help

Review Validation Messages Dialog

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Use the **Review Validation Messages** dialog to view any warnings or errors that the server returned when you validated the selected pending changes to the **Master Schedule**.

The dialog contains the following columns and controls:

Date	Date of the message.
Agent	The agent whose schedule change generated the message.
Team	The team to which the agent whose schedule is being changed belongs.
Message	The message type (either Warning or Error), numeric code, and the message text.
OK	Closes the dialog.

Important

These errors and warnings would be generated if you validated the selected pending schedule changes. They differ from Validation warnings and errors, which WFM Web generates during the schedule building process.