

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Workforce Management Web for Supervisors Help

**NOW: Impacted Activities Page** 

## NOW: Impacted Activities Page

The **New Overlay Wizard** (NOW) opens and displays these pages, in order: **Properties**, **Usage**, **Impact**, and **Impacted Activities** (this page). Be sure to watch the video.

- 1. Select the appropriate settings on this page, remembering that some selections may deselect others.
- 2. Click Finish.

This page contains the same controls and constraints as the Impacted Activities tab—a list of **Activities**, each with its own with selectable check box.

The settings on this page are:

- Select the check box to the left of each activity in the list, to specify which activities will be impacted by the selected factor. You can also select a site's check box to automatically select all activities below it.
- Clear the check box to specify no impact.