

## **GENESYS**

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## Workforce Management Web for Supervisors Help

**New Overlay Wizard** 

## New Overlay Wizard

Use the **New Overlay Wizard** (NOW) to create overlays, but first watch the video.

## Link to video

To create overlays:

- 1. Open the **Forecast** module and select **Overlays**.
- 2. In the **Objects** pane, select a **Business Unit** or **Site**.
- 3. Click New or select New from the Action menu.

  The New Overlay Wizard opens and displays the following pages, in order
  - Properties
  - Usage
  - Impact
  - Impacted Activities
- 4. Select the appropriate controls on each page, remembering that some selections may deselect others.