GENESYS™

Workforce Management Web for Supervisors Help

Policies Role Privileges

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Policies Role Privileges

Most of the items under **Policies** are all WFM Supervisor views in the **Policies** module (**Read** and **Add/Edit/Delete** are not). Select the check box next to each privilege to give selected users access to configure items related to that privilege.

The role privileges under **Policies** provide the following user access:

- **Read**—Controls user access to view all panes within the **Policies** module. If unchecked, all other privileges under **Policies** are also unchecked.

- **Add/Edit/Delete**—Controls whether this user can add, edit, and delete items in all views and panes within the **Policies** module.

    - Time-Off Rules

    - Contracts

    - Shifts

    - Exception Types

    - Meetings

        - **Read**—Controls user access to view all panes within the **Meetings** views. If unchecked, all other privileges under **Meetings** are also unchecked.

        - **Add/Edit/Delete**—Controls whether this user can add, edit, and delete items in all views and panes within the **Meetings** view.

    - Rotating Patterns

    - Marked Times

    - Time-Off Types

To have this user receive email notifications when there are time-off requests that require manual review, select **Get Notified About Time-Off Request Status Changes**, which appears under Notifications.