



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management Web for Supervisors Help

Performance Options Dialog Box

12/17/2025

Performance Options Dialog Box

Selecting the **Options** button in the Performance Intra-Day view opens the **Options** dialog box, which contains a directory-style tree of statistics that can be displayed in the grid. By default all are selected. To clear or select any individual statistic, click its check box. There is a check box at the top of the tree that selects or clears all statistics at once.

Click **OK** to accept your changes or **Cancel** to abandon them.

For a list of statistics and their descriptions, see [Performance](#).