GENESYS

Workforce Management Web for Supervisors Help

Template Properties: Activities Tab

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Template Properties: Activities Tab

Use the **Template Properties** view's **Activities** tab to modify the activities associated with a forecast template:

1. Select the check boxes beside the activities that you want to associate with the template.

2. Clear the check boxes beside the activities that you want to remove from the template.
   The check boxes show activities belonging to the business unit or site with which the template is associated.

3. Use the vertical scroll bar on the right to display more activities.

4. Click **Save** to save your changes to the template's activities.