

GENESYS

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Workforce Management Supervisor Help

Calendar

Calendar

Tip

This page describes the new Workforce Management (WFM) Calendar module interface (introduced in 8.5.2). If you are using the classic Supervisors interface and have landed on this page by accident, see the *Workforce Management Web for Supervisors Help (Classic)*, which describes the classic Calendar module.

The **Calendar** module contains two sub-modules:

- Select Calendar items to:
 - Add availability, days off, exceptions, shifts, time off, and working hours.
 - Edit agent exceptions, preferences, and time off.
 - Review rotating patterns.
 - Change the time zone to view Calendar items' times in the selected by user time zone.
- Select Time-Off Limits to set time-off limits.